

May 8, 2008

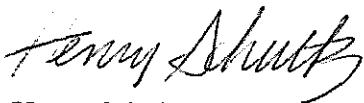
Fire Chief Dennis Rubin  
Fire & Emergency Medical Services Department  
Government of the District of Columbia  
1923 Vermont Avenue NW  
Suite 201  
Washington, DC 20001

THANKS - INCIDENT AT EXCEL INSTITUTE

Dear Chief Rubin,

On Tuesday April 29, at approximately 2:00 p.m. there was a shooting incident at The Excel Institute on V Street in Washington DC, NE. During the incident I was shot in the face. I am writing to congratulate you on the professionalism of your team. The Fire and Rescue teams responded very quickly, and the EMS employees who treated me, especially the two who transported me in the ambulance, were very efficient and kind. They took the time to explain to me and my wife exactly what was happening, what they were doing to treat me, and offered reassurance that my injuries were not life-threatening. Unfortunately I did not record the names of the EMS team. I believe that the ambulance was number 6, but I am not absolutely sure about that. Hopefully the information I provided at the beginning of this letter will be helpful in identifying the crew. Thank you – you are to be congratulated on having a team with such knowledge and skill, and a customer service attitude.

Sincerely,

A handwritten signature in cursive script, appearing to read "Henry Schultz".

Henry Schultz

4740 CONNECTICUT AVE NW, UNIT 305  
WASHINGTON DC, 20018